



m 0417 839 299

e accounts@llvets.com

w www.lockyerlivestockvets.com.au

Annual Wellness Plan \$480/year/pet

For ALL feline and/or canines 3 years and older!

Includes:

- 2 consultations per year
- Annual C5 Vaccination
- Heartworm test (if required)
- Microchipping (if required)
- Unlimited nail trims and anal gland express (with nurse)
- 1x Comprehensive Blood and Biochemistry Analysis per year
- 1x Urine Analysis per year
- \$250 OFF general anaesthetic dental treatment per year (including scale and polish!)
- 10% OFF non-routine imaging
- 10% OFF non-routine surgery



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Terms and Conditions

Annual Wellness Plans are an initiative of Lockyer Livestock Vets Pty Ltd (Lockyer Livestock Vets) and only cover services and products provided by Lockyer Livestock Vets during normal opening hours as per list of inclusions. Lockyer Livestock Vets, Annual Wellness Plan is NOT an insurance product and does NOT cover accident or emergency services other than those discounts detailed in the plan inclusions. For complete cover for your pet/s you should seek advice on a good pet Insurance product to complement your Annual Wellness Plan.

Annual Wellness Plan covers only ONE nominated pet per annual membership. A separate Annual Wellness Plan MUST be purchased for each individual pet.

A membership fee of \$480 is required payable immediately upon purchasing the plan.

The “Annual Wellness Plan” is a 12-month plan, and a renewal notice will be sent at least one month prior to the expiration/anniversary date by either email or text message. A further reminder will be sent by text message ONLY, one week prior to the expiration date. If you do not instruct us otherwise, we will automatically cancel your plan.

You may cancel your plan at any time by written notice (by post or email) to Lockyer Livestock Vets (PO Box 430, Gatton, QLD, 4343 or admin@llvets.com). We do NOT provide refunds of “Annual Wellness Plan” fees, nor can we roll over any unused inclusions to the next Plan year.

We will review our Plan pricing each year on or around July 1st. All Plan members will be advised of any change in the Annual Plan Fee and such change will apply from the next renewal date of the Plan.

All inclusions will only be provided if recommended by your veterinarian at Lockyer Livestock Vets. Discounts and benefits included in the Plan are not to be used in conjunction with any other discount or offer. We may revise the Plan inclusions from time to time.

By signing up to an Annual Wellness Plan you agree that the inclusions are limited to reasonable usage, and you agree not to expect nor demand unreasonable benefit from your Plan. In the case of unreasonable usage, we reserve the right to terminate the Plan.



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DETAILS - CANINE and FELINE MEMBERSHIP

Your pet Annual Wellness Plan includes the following:

- **Two (2) Consultations**

This inclusion covers two consultations with a Lockyer Livestock Vets veterinarian or veterinary nurse. All consultations require an appointment and includes a 30-minute time allocation of a regular consultation. If an extended consultation is required, fees may apply. Consultations are available within Lockyer Livestock Vets normal opening hours only.

- **Annual C5 Vaccination**

This inclusion covers an annual C5 Vaccination as recommended by the veterinarian. It does not include the SR12 Heartworm injection.

- **Heartworm Test (if required)**

This inclusion provides for the drawing of a blood sample and heartworm test if the member pet is not already covered.

- **Microchip (if required)**

This inclusion provides for the placement and registration (on Australasian Animal Registry) of a microchip if the member pet does not already have one placed.

- **Unlimited Nail Trims**

This inclusion covers nail trims with a single veterinary nurse or veterinarian that can be completed within 10 minutes with a compliant pet. This inclusion does not cover nail trims that require sedation or for pets who are severely distressed by restraint and/or nail clipping.

- **Unlimited anal gland express**

This inclusion covers anal gland express with a single veterinary nurse or veterinarian that can be completed within 10 minutes with a compliant pet. This inclusion does not cover an anal gland express that requires sedation or for pets who are severely distressed by restraint and/or anal gland expressing.

- **Comprehensive Blood and Biochemistry Analysis**

This inclusion covers one (1) Comprehensive Blood and Biochemistry Analysis per year, using our inhouse laboratory equipment.

- **Urinalysis**

This inclusion covers one (1) Urine Analysis performed in our inhouse laboratory.

- **\$250 OFF General Anaesthetic Dental Treatment**

This inclusion provides for \$250 discount when a full general anaesthetic dental treatment (including scale and polish) is performed. The discount is only applicable once per Plan year. This discount does not roll over if unused with the Plan year.

- **10% OFF non-routine surgery and imaging**

This inclusion provides a 10% discount on all professional services provided by our friendly team of veterinarians and veterinary nurses here at Lockyer Livestock Vets



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during normal business hours. This includes procedures, surgery and radiology performed by one of the team. This does not include any specialist or complementary services.

We love taking care of our Annual Wellness Plan members! We will do our best to help you. In order to ensure the good health of our team, we do ask that they only respond to customers during normal business hours. Please also keep in mind that during a regular day we sometimes won't have an opportunity to return calls or emails if an emergency presents or otherwise occupied attending to patient's needs. The best way to seek our advice when you need it is to make an appointment and come and talk to us. You'll have the veterinarian or veterinary nurses undivided attention. If you call or email, please do understand that we will get back to you as soon as we can, but it may not be same day.

Please sign here to acknowledge that you have read and agree to these Terms and Conditions.

Pet's Name: _____

Clients Full Name (printed): _____

Signature: _____

Date: _____

Witness Full Name (LLVets staff member printed): _____

Witness Signature (LLVets staff member): _____

Date: _____